sugarcrm

SugarCloud Overview
Get Your Head in the Cloud

SugarCloud is Sugar's enterprise-class cloud platform that helps customers innovate, enhance, and expand their service at any time. By embracing digital transformation and choosing SugarCloud, backed by the world's leading cloud technology, you can focus investment and resources on strategic business services, and stay at the cutting edge of customer experience management. It may seem like a dream, but future-proof technology is possible with SugarCloud. Get your head in SugarCloud.

NEVER DOUBT SAFETY AND SECURITY

Achieve a much higher level of security and protection with the combined power of Amazon Web Services (AWS) cloud hosting, Sugar's enterprise-class security architecture, SOC2 compliance, and compatibility with modern single sign-on standards.

TAILOR TO YOUR NEEDS

From module builders to automated workflows and REST APIs to pre-built connectors, our thousands of integrations and configuration options make it remarkably easy to preserve or extend the capabilities of your Sugar implementation.

ENSURE AVAILABILITY

With 99.5% uptime, automated software updates, and no-touch back up, SugarCloud greatly improves your CRM's availability, reliability, and disaster preparedness while saving you time, money, and resources.

DRIVE INNOVATION

SugarCloud provides the availability and security you need, but even more importantly, it positions you for rapid growth. With the ability to add all of Sugar's latest products and features such as Sugar Discover, SugarCloud opens the door to pioneering innovations to propel your business forward.

> *The only thing that held us back from doing it any earlier was we thought our customizations would be more difficult to migrate. If I'd known it was that easy, I would have done it earlier.*

STEVE T
Director, ENGL

The Most Modern, Future-Proof CX Platform on the Market

SugarCloud difference: Unlike proprietary cloud vendors, or merely placing software onto a 3rd party server, Sugar products are designed to maximize the use of Amazon Web Services' (AWS) entire portfolio of cutting-edge technology. That means we are spending less time building, updating, and maintaining our infrastructure, and spending more time on creating state-of-the-art customer experience capabilities for our customers. For you, that means:

- Unmatched rate of innovation
- Lower total cost of ownership
- Easier integration using common skills and technologies

Sugar's large array of cloud-based solutions, with features that integrate beyond the Cloud, are purpose-built to help you create customers for life.

Sugar Sell	Sugar Hint	Sugar Integrate
Sugar Market	SugarLive	Sugar Connect
Sugar Serve	Sugar Discover	Sugar Professional

Our continuous cloud innovation brings users a differentiated, high-definition customer experience.

[LEARN MORE]

SugarCloud is powered by Amazon Web Services, giving you confidence that your security, scalability, availability, and encryption are in the hands of the most trusted and proven cloud infrastructures on the market. AWS, the leading cloud vendor with a **32%** share, provides a level of service that simply can't be matched by proprietary clouds or on-premise installations.

aws

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